



West Yorkshire
Fire & Rescue Service

Performance Management and Activity Report 2021/22

Period covered: 1 April 2021 – 31 March 2022
Date Issue: 30 June 2022



Table of Contents

1. Introduction/Summary	2
2. Service Delivery Targets	3
3. Operational Risk Visits (including Fire Safety)	6
4. Safe and Well Checks	7
5. Incidents	10
6. Fire-Related Incidents attended by Six Pumps and Above	14
7. Violence at Work	23
8. Corporate Performance Activity	26

1. Introduction/Summary

The purpose of this report is to provide information regarding the performance of West Yorkshire Fire and Rescue Service against selected national and local targets to enable the Authority to measure, monitor and evaluate performance.

In this report, monthly statistics have been utilised to identify trends in performance. Information regarding a selection of local performance targets has also been provided in this report and comparisons have been made with the previous year's performance.

All data, unless specified, is for the reporting period 1 April 2021 – 31 March 2022.

A traffic light system has been employed to provide a straightforward visual indicator of performance against each of the FRS indicators.

Graphical representation of the performance of West Yorkshire Fire and Rescue Service is available through the Performance Management Information System (PMIS), which is accessed via the Service's intranet site.

2. Service Delivery Targets

	Not achieving target (by more than 10%)
	Satisfactory performance (within 10% of target)
	Achieving or exceeding target

This data is based on incident reports that have been completed and/or checked but will not include data from incident reports which have not been completed or have been opened for amendment.

	Three Year Average Target (2017/20)	Quarter 1 (Apr-Jun)		Quarter 2 (Jul-Sep)		Quarter 3 (Oct-Dec)		Quarter 4 (Jan-Mar)		Actual Data to date		Performance Against Three Year Average (2021/22)	End of Year (2021/22)
		2020/21	2021/22	2020/21	2021/22	2020/21	2021/22	2020/21	2021/22	2020/21	2021/22		
Arson	6641	1802	1979	1475	1270	1213	1209	1157	1192	5647	5654	-14.9%	5654
Actual Rescues	1655	174	301	237	327	244	290	225	278	880	1189	-28.2%	1189
Total Activity	23990	6743	6835	6303	6443	5558	5997	5126	5721	23730	25016	4.3%	25016
Dwelling Fires	1141	286	281	223	276	270	252	287	257	1066	1070	-6.2%	1070
Non-Domestic Building Fires	416	73	93	94	86	64	85	65	95	296	358	-13.9%	358
Prevalence of False Alarms	10439	2842	2609	3031	3113	2669	2947	2265	2593	10807	11264	7.9%	11264
Fire-Related Injuries	193	47	41	33	35	27	29	46	29	153	134	-30.6%	134
Road Traffic Collisions	655	75	138	113	158	137	163	110	131	435	588	-10.2%	588
Malicious False Alarms	348	55	86	75	110	83	117	61	74	274	378	8.6%	378

Service Delivery Indicators

Description	Quarter 1		Quarter 2		Quarter 3		Quarter 4		Cumulative	
	(Apr-Jun)		(Jul-Sep)		(Oct-Dec)		(Jan-Mar)			
	2020-21	2021-22	2020-21	2021-22	2020-21	2021-22	2020-21	2021-22	2020-21	2021-22
Accidental Dwelling Fires (per 10,000 dwellings)	2.54	2.43	1.91	2.40	2.26	2.13	2.45	2.27	9.16	9.23
Number of deaths arising from accidental fires in dwellings (per 100,000 population)	0.09	0.09	0.00	0.04	0.13	0.13	0.04	0.09	0.26	0.35
Number of Fire-Related Deaths (per 100,000 population) arising from fires other than Accidental Dwelling Fires	0.04	0.04	0.04	0.04	0.04	0.09	0.09	0.13	0.22	0.30
Number of Injuries arising from accidental fires in dwellings (per 100,000 population)	1.39	1.30	0.65	1.13	0.74	0.74	1.04	0.78	3.81	3.94
(a) Number of Serious Injuries (per 100,000 population)	0.26	0.13	0.09	0.56	0.04	0.13	0.17	0.04	0.56	0.87
(b) Number of Slight Injuries (per 100,000 population)	1.13	1.17	0.56	0.56	0.69	0.61	0.87	0.74	3.25	3.08
The percentage of dwelling fires attended where there was a working smoke alarm which activated	56.99%	57.30%	54.26%	60.87%	56.67%	61.11%	56.10%	62.45%	56.10%	60.37%
The percentage of dwelling fires attended where a working smoke alarm was correctly fitted but did not activate	17.48%	18.86%	19.73%	16.30%	19.26%	22.62%	16.38%	14.18%	18.11%	17.94%
The percentage of dwelling fires attended where a smoke alarm, because it was faulty or incorrectly sited, did not activate	3.50%	3.56%	6.28%	1.81%	4.44%	3.17%	4.18%	3.07%	4.50%	2.90%
The percentage of dwelling fires attended where no smoke alarm was fitted	22.03%	20.28%	19.73%	16.30%	19.63%	13.10%	23.34%	20.31%	21.29%	18.79%
Number of calls to malicious false alarms (per 1000 population) – attended	0.02	0.04	0.03	0.05	0.04	0.05	0.03	0.03	0.12	0.16
False alarms caused by automatic fire detection equipment (per 1000 non-domestic properties)	8.14	7.84	10.53	11.41	9.66	10.63	8.29	8.92	36.62	38.80
False alarms caused by automatic fire detection equipment (per 1000 domestic properties)	1.00	1.01	1.22	1.23	1.03	1.19	0.86	1.05	4.11	4.49
Fires in non-domestic premises (per 1000 non-domestic premises)	0.87	1.10	1.11	1.02	0.76	1.01	0.77	1.11	3.51	4.25
Number of Primary Fires (per 100,000 population)	33.68	34.85	32.99	30.95	30.73	30.39	29.13	28.78	126.53	124.97

Number of Fire Casualties – excluding Precautionary Checks (per 100,000 population)	1.91	1.65	1.39	1.43	1.00	1.04	1.86	1.04	6.16	5.16
Arson Incidents – All Deliberate Fires (per 10,000 population)	7.81	8.58	6.40	5.50	5.25	5.24	5.02	5.18	24.48	24.51
Arson Incidents – Deliberate Primary Fires (per 10,000 population)	1.19	1.30	1.39	1.08	1.41	1.12	1.10	1.08	5.09	4.59
Arson Incidents – Deliberate Secondary Fires (per 10,000 population)	6.62	7.27	5.01	4.42	3.84	4.12	3.92	4.10	19.39	19.92

3. Operational Risk Visits (including Fire Safety)

Below is a summary of Operational Risk Visits (ORVs) undertaken in the financial year 2021-22. The visits were generated from operational liaison referrals, post fire visits and what crews identified as perceived risks within their station area.

ORVs are allocated to each District which are then allocated to stations/watches. A recovery plan linked to the government roadmap has been produced since the reduction in ORVs carried out due to Covid 19. This saw operational staff visiting high and very high-risk premises again from May 2021 and returned to a more normal visits programme from June 2021.

The Operational Risk Management Team centrally auditing 100 percent of all ORVs has been successful at standardising the risk information captured on the operational risk visit.

In order to align to national terminology, in the next reporting period Operational Risk Visits will be referred to as Site Specific Risk Information (SSRI) visits.

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Completed	19	47	44	81	84	87	142	137	100	175	162	173	1251

In 2021-22 every high-rise residential building in West Yorkshire was visited as part of the Building Risk Review Programme. This will improve our operational effectiveness when attending emergencies in this type of property.

4. Safe and Well Checks

The Safe and Well programme is the flagship prevention activity within WYFRS. We target vulnerability through a simple risk rating process and then visit people in their homes to offer information, advice and safety equipment. The risk rating process is to ensure that we are providing our resources to those who need it most. The ability to risk filter online and over the telephone has improved with a simple risk filtering survey that results in the requester being informed if they qualify for a home visit.

People who are assessed as being very low and low risk will not be offered a home visit, but they will have the opportunity to access advice and information on home fire safety through our website or posted leaflets.

We may also signpost people or refer them on for additional support from other agencies. People can be referred to WYFRS from partner organisations, self-refer or we can identify the need for a Safe and Well Check during operational incidents. For those who qualify for a Safe and Well Check, a visit will be arranged at a mutually convenient time, and this involves an assessment of fire risk within the property with appropriate advice and safety equipment delivered at the point of the visit. It also covers a broader assessment of vulnerability against a number of other elements, including:

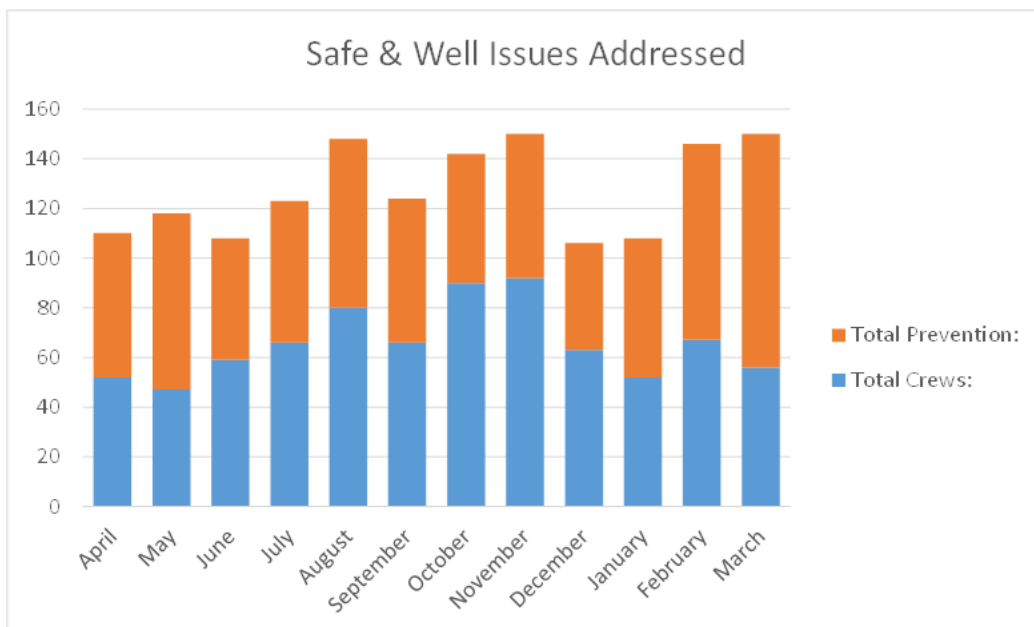
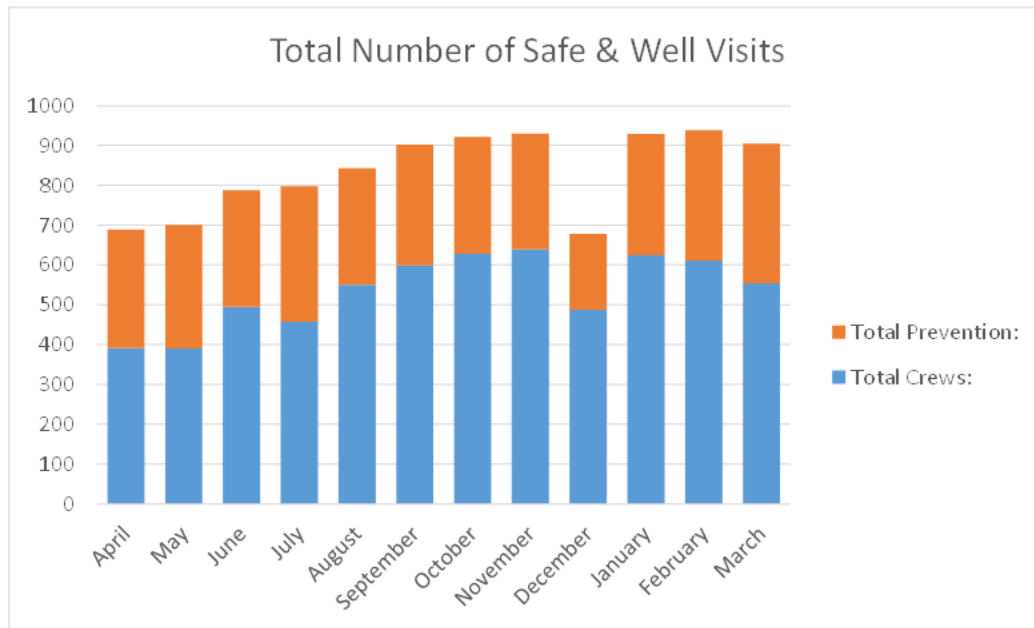
- Frailty and falls
- Social Isolation
- Winter Cold
- Crime
- Smoking.

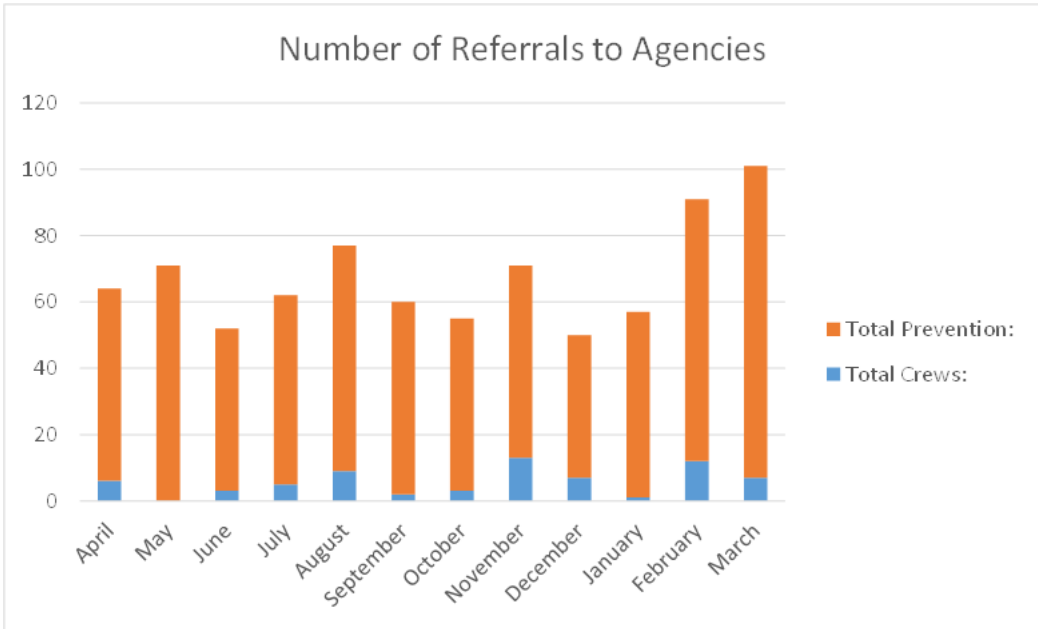
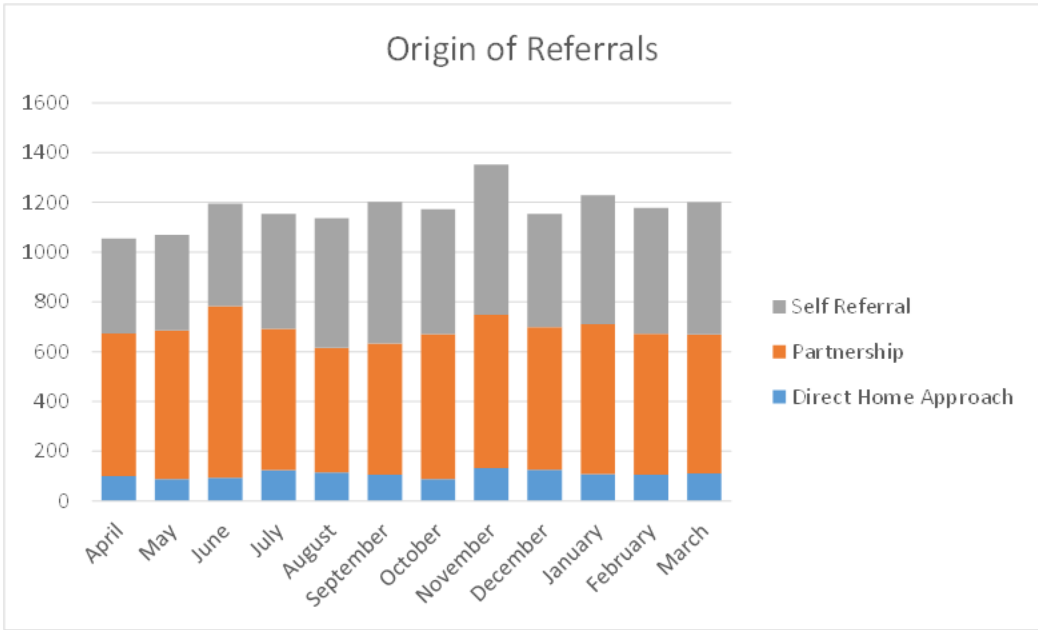
When someone is identified as being vulnerable to any of the factors above, our teams deliver basic education and advice with the option of signposting or referring people to specialist support services across the districts.

Performance

We have developed Covid safe ways of working which have allowed us to build on the number of safe and well visits we deliver month on month since May 2021. We are now undertaking visits at a rate consistent with pre-covid delivery. Our priority is to now revisit our partnerships to ensure we are targeting our responses at the most vulnerable people in our communities.

The following graphs present a breakdown of performance in respect of prevention and early intervention activity over the reporting period:



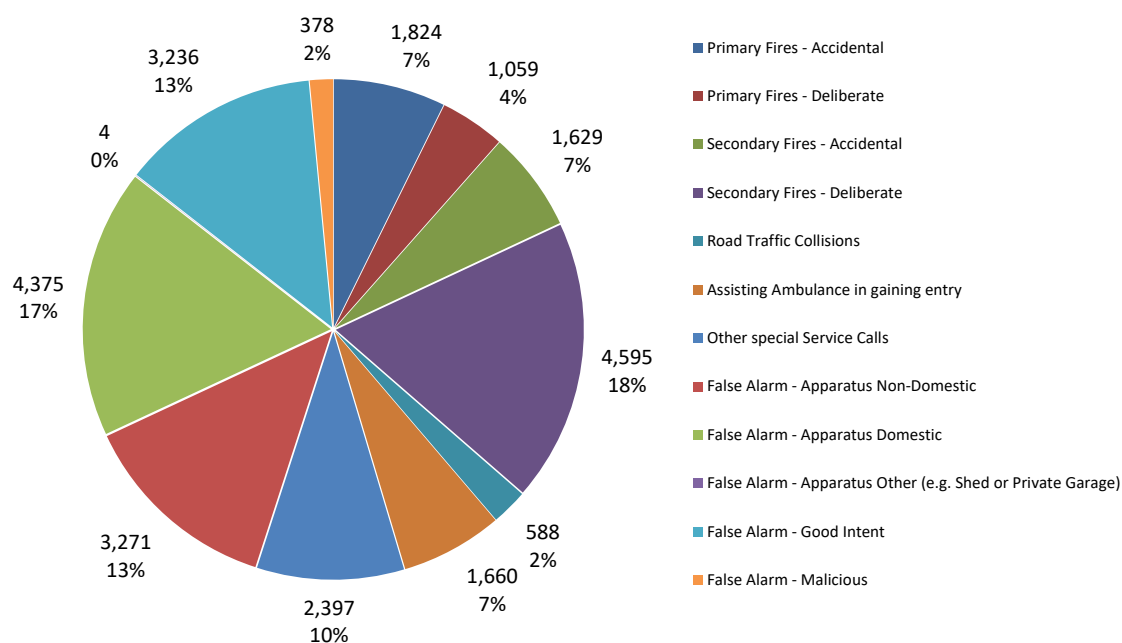


5. Incidents

The table and chart below show the operational activity of West Yorkshire Fire and Rescue Service for the financial year categorised by incident type.

NOTE: The data on page 3 is based on incident reports that have been completed and/or checked but will not include data from incident reports which have not been completed. The data below is based on all incident reports which have been started at the time of compiling this report.

Incident Category	Number	Percentage
Primary Fires - Accidental	1,824	7.29%
Primary Fires - Deliberate	1,059	4.23%
Secondary Fires - Accidental	1,629	6.51%
Secondary Fires - Deliberate	4,595	18.37%
Road Traffic Collisions	588	2.35%
Assisting Ambulance in gaining entry	1,660	6.64%
Other special Service Calls	2,397	9.58%
False Alarm - Apparatus Non-Domestic	3,271	13.08%
False Alarm - Apparatus Domestic	4,375	17.49%
False Alarm - Apparatus Other (e.g. Shed or Private Garage)	4	0.02%
False Alarm - Good Intent	3,236	12.94%
False Alarm - Malicious	378	1.51%
Total	25,016	100%



The table below shows the total number of incidents ten years ago, five years ago, and last year.

Incident category	Number of incidents 1 April 2011 to 31 March 2012		Number of incidents 1 April 2016 to 31 March 2017		Number of incidents 1 April 2020 to 31 March 2021	
	No	%age	No	%age	No	%age
Primary Fires - Accidental	2122	7.05%	1901	8.47%	1745	7.35%
Primary Fires - Deliberate	1575	5.23%	1731	7.71%	1174	4.95%
Secondary Fires - Accidental	1638	5.44%	1338	5.96%	1774	7.48%
Secondary Fires - Deliberate	7148	23.75%	4515	20.11%	4473	18.85%
Road Traffic Collisions	874	2.90%	579	2.58%	435	1.83%
Special Service Calls	2032	6.75%	1939	8.64%	3322	14.00%
False Alarm - Apparatus	9661	32.09%	7189	32.02%	7098	29.91%
False Alarm - Good intent	4412	14.66%	2911	12.97%	3435	14.48%
False Alarm - Malicious	641	2.13%	347	1.55%	274	1.15%
Total	30103	100.00%	22450	100.00%	23730	100.00%

Comments on Fatal Fires

Mayfield Gardens

18th December 2021

The deceased female was 57 years old and lived alone in a private house. As there were several seats of fire, it is concluded that the fire was the result of deliberate application of a flame to combustible materials. It cannot be ruled out that the separate areas of burning were the result of the deceased trying to extinguish the fire or becoming involved in fire herself.

Although this incident did not occur within the period of this report, the lady involved proved fatal on 20th February 2022.

Brunel Court

2nd January 2022

The deceased male was 39 years old and lived in a first-floor flat. The deceased was found in his home. The fire is believed to have been set deliberately by the homeowner

Stonebridge, Idlecroft, Bradford

4th February 2022

The deceased female was 66 years old and lived in a self-contained rented sheltered housing flat. The most likely cause of this fire was careless handling of smoking materials. The individual was taken to hospital where she died of her injuries on 8th February 2022.

The Point, Wakefield

5th February 2022

The deceased male was 77 years old and lived in a private house. There was no fire service attendance at this incident and we were not informed about it until 21st February 2022 via the Coroner's Office. The deceased died of his injuries on 12th February 2022. The most likely cause of this fire is careless handling of smoking materials.

Ringwood Road, Bradford

28th March 2022

The fatalities in this incident were brother and sister aged 68 and 63 respectively. They lived in a mid-terraced house. There were two separate seats of fire, and it is believed that the fires were started deliberately by the two individuals.

NB: Some incidents may still be awaiting Criminal/Coroner proceedings and if any new evidence or further information is made available it may be necessary to re-evaluate the conclusions.

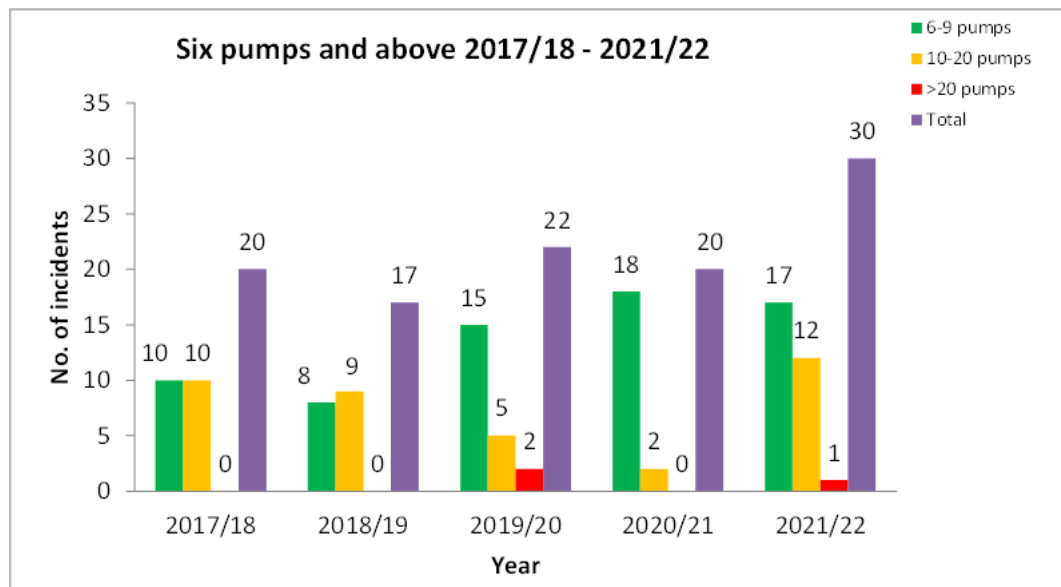
6. Fire-Related Incidents attended by Six Pumps and Above

General Commentary

UK fire and rescue services determine the size of a fire by the final number of pumps mobilised to deal with it.

A number of additional pumping appliances and special appliances are often mobilised to these types of incidents to undertake supporting activities. These are described as support and specials.

The following chart details the numbers and severity of such incidents over the last 5 years up to 31 March 2022:



Fire-related incidents of this type require the attendance of a fire investigation officer to determine the cause of the fire. The cause is included in the table. For fires identified as deliberate, we work in accordance with a regionally agreed Memorandum of Understanding with the police, who are responsible for the investigation of all deliberate fires.

New incidents added to the table are shaded in white.

Date & Time	Address	Premises Use	Station Area	Cause	Pumps Plus Specials	Number of Personnel
Saturday 03/04/2021	St Mary's Court Potternewton Leeds	Flats	Moortown	Unable to determine	5 Pumps 2 Support 4 Specials	36 Ffs 5 Officers
Monday 12/04/2021	Matza and Co Ltd Bretton Street Enterprise Centre Bretton Park Way Savile Town Dewsbury	Bed Manufacturer	Dewsbury	Unable to determine	8 Pumps 4 Support 7 Specials	62 Ffs 7 Officers
Sunday 18/04/2021	Turn Green Skip Hire Farrar Mill Lane Salterhebble Halifax	Skip hire and recycling	Halifax	Deliberate	6 Pumps 2 Support 3 Specials	38 Ffs 5 Officers
Thursday 22/04/2021	Tidy Pallets Hoyle Mill Road Kinsley, Pontefract	Recycling spread to dwelling	South Kirkby	Intentional burning out of control	10 Pumps 2 Support 5 Specials	58 Ffs 6 Officers
Friday 23/04/2021	John Winter & Co Ltd Washer Lane Halifax	Factory	Halifax	Natural Occurrence (Static discharge)	6 Pumps 5 Support 5 Specials	54 Ffs 5 Officers
Friday 23/04/2021	Sims Metal Management Pepper Road Hunslet Leeds	Scrapyard	Hunslet	Natural Occurrence (Refracted sunlight)	10 Pumps 3 Support 6 Specials	64 Ffs 7 Officers
Sunday 25/04/2021	Bobus Moor Manchester Road Marsden Huddersfield	Moorland	Slaithwaite	Firework	10 Pumps 7 Support 7 Specials	82 Ffs 6 Officers
Wednesday 19/05/2021	Omans Furniture International Ltd Legrams Mill Summerville Road Bradford	Warehouse	Fairweather Green	Naked flame	17 Pumps 5 Support 8 Specials	104 Ffs 9 Officers
Monday 24/05/2021	BMC Motors 145 Dewsbury Road Hunslet Leeds	Motor Spares	Hunslet	Deliberate	6 Pumps 2 Support 4 Specials	40 Ffs 5 Officers
Monday 07/06/2021	Seafresh Wholesale Distributors Thorncliffe Road Bradford	Warehouse	Shipley	Faulty Electrical Appliance	10 Pumps 3 Support 5 Specials	62 Ffs 7 Officers
Tuesday 08/06/21	Little Neville Street Leeds	Dwelling	Leeds	Natural Occurrence (Reflected sunlight)	8 Pumps 4 Support 6 Specials	60 Ffs 5 Officers
Sunday 27/06/2021	Clarendon Dental Spa 9 Woodhouse Square Woodhouse Leeds	Dentists	Leeds	Lithium battery charger	7 Pumps 4 Support 5 Specials	55 Ffs 4 Officers
Wednesday 28/07/21	Elliott Musgrave Ltd New Bridge Works Hammerton Street Bradford	Industrial	Bradford	Spark from circular saw	6 Pumps 3 Support 4 Specials	44 Ffs 5 Officers
Wednesday 04/08/21	Moorthorpe Social Club Langthwaite Lane South Elmsall	Derelict Club	South Elmsall	Electrical Supply	6 Pumps 2 Support 5 Specials	42 Ffs 6 Officers
Saturday 10/09/21	Cut End Mills Mill Street East Savile Town Dewsbury	Mill	Dewsbury	Intentional burning out of control	12 Pumps 1 Support 2 Specials	56 Ffs 8 Officers
Wednesday 15/09/21	Stanley St Peters School Lake Lock Road Stanley Wakefield	School	Wakefield	Hot works	5 Pumps 2 Support 3 Specials	34 Ffs 5 Officers
Tuesday 26/10/21	BT Telephone Exchange Brewery Lane Knottingley	Telephone Exchange	Pontefract	Discarded energy device	6 Pumps 2 Support 4 Specials	40 Ffs 4 Officers

Date & Time	Address	Premises Use	Station Area	Cause	Pumps Plus Specials	Number of Personnel
Tuesday 21/12/21	Unit 2A Barras Garth Road Upper Wortley Leeds	Warehouse	Leeds	Electricity supply	10 Pumps 3 Support 4 Specials	52 Ffs 6 Officers
Monday 03/01/2022	148 Sunbridge Road Bradford	Bakery	Bradford	Deliberate	15 Pumps 5 Support 9 Specials	98 Ffs 7 Officers
Tuesday 11/01/2022	Dawson Fabrics Ltd Greenside Mills Saville Road Skelmanthorpe	Mill	Skelmanthorpe	Deliberate	9 Pumps 2 Support 4 Specials	52 Ffs 5 Officers
Wednesday 19/02/2022	Nova Scotia Works Dale Street Ossett	Warehouse	Ossett	Electrical fault	15 Pumps 3 Support 5 Specials	82 Ffs 7 Officers
Friday 11/02/2022	Sheepscar Tannery Sheepscar Street North Sheepscar Leeds	Tannery	Leeds	Hotworks	7 Pumps 4 Support 4 Specials	52 Ffs 5 Officers
Wednesday 16/02/2022	Ardagh Glass Ltd Headlands Lane Knottingley	Glass Manufacturer	Pontefract	Hotworks	12 Pumps 2 Support 3 Specials	62 Ffs 5 Officers
Thursday 04/03/2022	Dalton Mills Dalton Lane Keighley	Mill Complex	Keighley	Deliberate	21 Pumps 5 Support 5 Specials	114 Ffs 8 Officers
Friday 04/03/2022	Lockwood Way Beeston Leeds	Warehouse	Hunslet	Controlled burning	6 Pumps 2 Support 4 Specials	40 Ffs 7 Officers
Wednesday 09/03/2022	Coal Gate Slaithwaite Huddersfield	Moorland	Slaithwaite	Smoking	10 Pumps 4 Support 6 Specials	68 Ffs 7 Officers
Friday 11/03/2022	Arthur Brook Ltd Ravensthorpe Ind Est Low Mill Lane Dewsbury	Recycling Plant Building	Mirfield	Lithium battery	15 Pumps 6 Support 9 Specials	102 Ffs 7 Officers
Saturday 12/03/2022	Al Murad DIY Bell House Southfield Lane Bradford	Derelict Building	Odsal	Deliberate	5 Pumps 1 Support 4 Specials	36 Ffs 5 Officers
Monday 14/03/2022	97 Wakefield Road Ossett	Scrapyard	Ossett	Smoking	8 Pumps 4 Support 4 Specials	56 Ffs 7 Officers
Wednesday 30/03/2022	Healdfield Road Castleford	Church	Castleford	Deliberate	6 Pumps 3 Support 4 Specials	44 Ffs 5 Officers

Further detail on recent six pumps and above fire-related incidents:

Sunbridge Road, Bradford

3rd January 2022

This incident was a fire at a bakery in Bradford station area.

The initial pre-determined attendance was 3 pumps from Bradford and Fairweather Green. This was increased to 16 pumps and pumps from the following stations were mobilised: Shipley, Odsal, Cleckheaton, Bingley, Rawdon, Illingworth, Rastrick, Dewsbury, Ossett, Keighley and Halifax. Three CLM vehicles were also mobilised.

The following support appliances were also mobilised. Aerials from Huddersfield and Leeds, Hose Layer from Mirfield, Command Unit Lite from Featherstone, Welfare Unit from Ilkley, and a High-Volume Pump from Cookridge. Support pumps were also mobilised from Leeds, Mirfield, Cookridge, Stanningley and Killingbeck.

Officers mobilised were Group Manager Miller as a Working Officer, Station Manager Earl as Command Support Officer, Station Manager Swallow as Ops Command Officer, Station Manager Bowen as Ops Assurance Officer, Brigade Manager Smith as Incident Commander, Station Manager Atkins as Hazmat Officer and Watch Manager Griffiths as Fire Investigation Officer.

Time of call for this incident was 0133 hours on 3rd January, the stop was sent at 0845 hours on 4th January 2022 and the incident was closed the same day at 0907 hours.

The cause of this fire was thought to be deliberate.

Greenside Mills, Saville Road, Skelmanthorpe

11th January 2022

This incident was a fire in a mill in Skelmanthorpe station area.

The initial pre-determined attendance was 5 pumps from Huddersfield, Skelmanthorpe, Halifax, Holmfirth and Ossett and the CARP from Huddersfield. This was increased to 8 pumps and pumps from Rastrick, Dewsbury and South Yorkshire were mobilised. Four CLM vehicles were also mobilised.

The following support vehicles were also mobilised. The Hose Layer from Mirfield, the Welfare Unity from Skelmanthorpe, the Command Unit Lite from Featherstone with support pumps from Mirfield and Garforth.

Officers mobilised were Group Manager Greenwood as Incident Commander, Station Manager Murray as Command Support Officer, Station Manager Tully was Ops Assurance Officer, Station Manager Atkins was Hazmat Officer and Watch Manager O'Hara was Fire Investigation Officer.

Time of call for the incident was 0214 hours on 11th January with the stop being sent at 1057 hours. The incident was closed at 1247 hours.

The cause of this fire was thought to be deliberate.

Dale Street, Ossett

19th January 2022

This was a fire at a storage facility in Ossett station area.

The initial pre-determined attendance was 4 pumps from Ossett, Dewsbury, Wakefield and Hunslet. This was increased to 15 pumps and pumps from the following stations

were mobilised. Morley, Normanton, Cleckheaton, Rastrick, Leeds, Killingbeck, Huddersfield, Rothwell and Hunslet. 6 CLM vehicles were also mobilised.

The following support vehicles were also mobilised. The Hose Layer from Mirfield, an aerial appliance from Bradford, Welfare Unit from Skelmanthorpe, Command Unit Lite from Featherstone and support pumps from Mirfield, Bradford and Shipley.

Officers mobilised were Group Manager Bush as Incident Commander, Station Manager Cameron as Command Support Officer, Station Manager Murray as Command Support Officer, Station Manager Austin as Hazmat Officer, Station Manager Hawley as a Working Officer, Brigade Manager Smith as Principal Officer and Watch Manager O'Hara as Fire Investigation Officer.

The time of call for this incident was 2016 hours on 19th January with the stop being sent at 0742 hours on 20th January. The incident was closed the same day at 1318 hours.

The cause of this incident was an electrical fault.

Sheepscar Street North, Sheepscar, Leeds

11th February 2022

This was a fire in a tannery in Leeds station area.

The initial pre-determined attendance was 2 pumps from Leeds. This was increased to 7 with pumps from Hunslet, Killingbeck and Cookridge being mobilised. 4 CLM vehicles were also mobilised.

The following support vehicles were also mobilised. The Hose Layer from Mirfield, an aerial appliance from Bradford, Welfare Unit from Skelmanthorpe, Command from Pontefract and the Welfare Unit from Skelmanthorpe. Support pumps were also mobilised from Mirfield, Bradford, Pontefract and Dewsbury.

Officers mobilised were Group Manager Miller as Incident Commander, Station Manager Fox as Command Support Officer, Station Manager Hudson as Hazmat Officer, Station Manager Cookson as Ops Assurance Officer and Watch Manager O'Hara as Fire Investigation Officer.

The time of call for this incident was 0328 hours with the stop being sent at 0948 hours. The incident was closed at 1307 hours.

The cause of this fire was the application of roof felt to timber roof beams, the heat from which has smouldered and then ignited and spread to other roof timbers.

Headlands Lane, Knottingley

16th February 2022

This incident was a fire in a factory in Pontefract station area.

The initial pre-determined attendance was 4 pumps from Castleford, Normanton, Featherstone and Garforth. This was increased to 16 and pumps from the following stations were mobilised. Adwick and Selby from North Yorkshire, Rothwell, Pontefract, Morley, Killingbeck and Hunslet. 2 CLM vehicles were also mobilised.

The following support vehicles were also mobilised. An aerial from Leeds, Welfare Unit from Skelmanthorpe and the Command Unit and support from Pontefract.

Officers mobilised were Group Manager Miller as Incident Commander, Station Manager Garvey as Ops Assurance Officer, Station Manager England as Command Support, Station Manager Bruce as Hazmat Officer and Station Manager Swallow as a Working Officer.

The time of call for this incident was 0852 hours with the stop being sent at 1033 hours and the incident was closed at 1116 hours.

The cause of this fire was accumulation of flammable material ignited by welding/cutting equipment.

Dalton Mills, Dalton Lane, Keighley

3rd March 2022

This incident was a fire in a glass manufacturer in Keighley station area.

The initial pre-determined attendance was 3 pumps from Keighley, Bingley and Silsden. This was increased to 21 pumps and pumps from the following stations were mobilised. Odsal, Stanningley, Shipley, Bradford, Illingworth, Fairweather Green, Halifax, Cleckheaton, Todmorden, Morley, Leeds, Moortown, Mytholmroyd, Cookridge, Dewsbury and Ilkley. A pump was also mobilised from South Yorkshire. 5 CLM vehicles were also mobilised.

The following support vehicles were also mobilised. Aerials from Leeds and Bradford, Welfare Unit from Skelmanthorpe, Command Unit from Pontefract and Hose Layer Unit from Mirfield along with support pumps from Slaithwaite, Rawdon, Pontefract, Mirfield and Huddersfield.

Officers mobilised were Station Manager Cookson, Group Manager Boocock and Brigade Manager Smith as Incident Commanders, Station Manager England as Hazmat Officer, Station Manager Earl as Command Support Officer, Group Manager Holt was in Control, Station Manager Dracup as Ops Assurance Officer and Watch Manager Griffiths was Fire Investigation Officer.

The time of call for this incident was 1200 hours on 3rd March with the stop being sent at 1523 hours on 6th March. The incident was closed the same day at 1525 hours.

Lockwood Way, Beeston, Leeds

4th March 2022

This incident was a fire in a warehouse in Hunslet station area.

The initial pre-determined attendance was 3 pumps from Hunslet and Leeds. This was increased to 6 pumps and pumps from Morley and Killingbeck were mobilised. 3 CLM vehicles were also mobilised.

The following support vehicles were also mobilised. The Technical Rescue Unit from Cleckheaton, the Hose Layer from Mirfield, the Command Unit Lite from Featherstone and the Welfare Unit from Skelmanthorpe with support pumps from Cleckheaton and Mirfield.

Officers attending the incident were Station Manager Loney as Incident Commander, Station Manager England as Command Support Officer with Station Manager Moxon shadowing, Station Manager Bowen as Ops Assurance Officer, Station Manager Cookson was BA Officer, Station Manager Bell was Hazmat Officer and Watch Manager Griffiths was Fire Investigation Officer.

The time of call for this incident was 0347 hours with the stop being sent at 0523 hours. The incident was closed at 0647 hours.

Coal Gate, Slaithwaite, Huddersfield

9th March 2022

This was a wildfire in Slaithwaite station area.

The initial pre-determined attendance was 1 pump from Slaithwaite, on arrival this was increased to 10 pumps and pumps from the following stations were mobilised. Odsal, Rastrick, Meltham, Halifax, Skelmanthorpe, Dewsbury, Hunslet and a pump from GMC. 5 CLM vehicles were also mobilised.

The following support vehicles were also mobilised. Wildfire Units from Holmfirth and Todmorden, Command Unit Lite from Featherstone, Hose Layer from Mirfield, Welfare Unit from Skelmanthorpe and Command Unit from Pontefract. Support pumps were also mobilised from Todmorden, Mirfield, Shipley and Illingworth.

Officers mobilised were Station Manager Kovacs and Station Manager Bairstow were Wildfire Officers, Station Manager Murray was Command Support, Station Manager Tully was Ops Assurance Officer, Station Manager Howorth and Group Manager Boocock were Incident Commanders and Station Manager Metcalfe was Hazmat Officer.

The time of call for this incident was 1236 hours and the stop was sent at 1343 hours. The incident was closed at 1811 hours.

The cause of this fire was thought to be smoking materials.

Ravensthorpe Industrial Estate, Low Mill Lane, Dewsbury

11th March 2022

This was a fire in a recycling building in Dewsbury station area.

The initial pre-determined attendance was 7 pumps from Dewsbury, Mirfield, Cleckheaton, Rastrick, Morley and Huddersfield. This was increased to 16 and pumps from the following stations were mobilised. Hunslet, Huddersfield, Wakefield, Killingbeck, Rothwell, Skelmanthorpe, Slaithwaite and Halifax. 3 CLM vehicles were also mobilised.

The following support vehicles were also mobilised. Aerial appliances from Bradford and Leeds, Welfare Unit from Skelmanthorpe, Command Unit Lite from Featherstone, Hose Layer from Mirfield, High-Volume Pump from Cookridge and Foam Units from Hunslet. Support appliances were also mobilised from Odsal, Bradford, Stanningley, Cookridge, Ossett and Meltham.

Officers mobilised were Group Managers Teggart and Boocock as Incident Commanders, Station Manager Cameron as Ops Commander, Station Manager England as Command Support, Station Manager Bowen as Ops Assurance Officer, Station Manager Fox as Hazmat Officer and Watch Manager Griffiths as Fire Investigation Officer.

The time of call for this incident was 2314 hours on 11th March, the stop was sent at 1455 hours on 12th March and the incident was closed on 13th March at 0722 hours.

The cause of this fire was believed to be a lithium-ion battery.

Bell House, Southfield Lane, Bradford

12th March 2022

This was a fire in a shop in Bradford station area.

The initial pre-determined attendance was 2 pumps from Bradford and Fairweather Green. This was increased to 5 pumps and pumps from Bradford, Cleckheaton and Shipley were mobilised. 2 CLM vehicles were also mobilised.

The following support vehicles were also mobilised. An aerial from Huddersfield, the Hose Layer from Mirfield, the Welfare Unit from Ilkley and the Command Unit Lite from Featherstone. A support pump from Illingworth was also mobilised.

Officers mobilised were Station Manager Bowen as Incident Commander, Station Manager Fox as Command Support, Station Manager Dracup as Ops Assurance Officer, Station Manager England as Hazmat Officer and Watch Manager Griffiths as Fire Investigation.

The time of call for this incident was 1954 hours with the stop being sent at 2314 hours. The incident was closed on 13th March at 0043 hours.

The cause of this fire was thought to be deliberate.

Wakefield Road, Ossett

14th March 2022

This was a fire in a scrap yard in Ossett station area.

The initial pre-determined attendance was 4 pumps from Ossett, Dewsbury and Wakefield. This was increased to 8 and pumps from Morley, Hunslet, Pontefract and Normanton were mobilised. 4 CLM vehicles were also mobilised.

The following support vehicles were also mobilised. An aerial from Leeds, Welfare Unite from Skelmanthorpe, Hose Layer from Mirfield and the Command Unit from Pontefract. Support pumps were also mobilised from Shipley, Cleckheaton, Otley and Rothwell.

Officers mobilised were Group Manager Miller as Incident Commander, Station Manager Hawley as Command Support with Station Manager Loney shadowing, Station Manager Thornton as Hazmat Officer, Station Manager Bruce as Ops Assurance Officer, Station Manager Bowen was a Working Officer and Watch Manager O'Hara was Fire Investigation.

The time of call for this incident was 1421 hours with the stop being sent at 2019 hours. The incident was closed at 2151 hours.

The cause of this fire was due to careless handling of smoking materials.

Healdfield Road, Castleford

30th March 2022

This incident was a fire in a church in Castleford station area.

The initial pre-determined attendance was 3 pumps from Castleford, Normanton and Pontefract. This was increased to 6 pumps and pumps from Garforth, Rothwell and Killingbeck were mobilised. 3 CLM vehicles were also mobilised

The following support vehicles were also mobilised. An aerial from Wakefield, Hose Layer from Mirfield and the Command Unit from Featherstone. Support pumps were also mobilised from Mirfield, Featherstone and Hunslet.

Officers attending the incident were Station Manager England as Incident Commander, Station Manager Clark as Command Support, Station Manager Loney as Ops Assurance Officer, Station Manager Hudson was Hazmat Officer and Watch Manager Griffiths was Fire Investigation.

The time of call for this incident was 2021 hours with the stop being sent at 2157 hours. The incident was closed at 2258 hours.

The cause of this fire was deliberate.

7. Violence at Work

Attacks on Personnel

There have been 66 incidents reported by West Yorkshire FRS in the financial year.

	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22
Attacks on Firefighters	40	76	64	60	87	92	75	81	68	66

The table below summarises the events reported by firefighters and other staff. Where stations have not reported any incidents, they are not shown within this table.

For clarification, 'stoning' and 'firework' cover any thrown object identified respectively as a stone or firework; and 'missile' covers any other object used as a projectile.

Attacks on Firefighters as a Percentage of Turnouts										
District / Station	No.of Turnouts	Physical Assault	Weapon Brandished	Missile Thrown	Firework Thrown	Stoning	Aggressive Behaviour	Verbal Abuse	Total	Percentage
Bradford District										
Bradford	4029	1		2	3	3	2	3	14	0.35%
Bingley	685							1	1	0.15%
FWG	1451				3	1		1	5	0.34%
Keighley	949				1				1	0.11%
Odsal	1433					2	1	2	5	0.35%
Shipley	1606			1	1	1			3	0.19%
District Total	10395	1	0	3	8	7	3	7	29	0.28%
Calderdale District										
Halifax	1187			1					1	0.08%
Ilkley	1034						1	1	2	0.19%
District Total	3588	0	0	1	0	0	1	1	3	0.08%
Kirklees District										
Huddersfield	2366				1		2	2	5	0.21%
Cleckheaton	1493						2		2	0.13%
Dewsbury	2121							2	2	0.09%
District Total	6944	0	0	0	1	0	4	4	9	0.13%
Leeds District										
Leeds	4233		1	1		2	2	3	9	0.21%
Hunslet	3140	1							1	0.03%
Morley	556	1				1			2	0.36%
Rawdon	448	1							1	0.22%
Stanningley	1195	1			1				2	0.17%
Killingbeck	2557							2	2	0.08%
District Total	14997	4	1	1	1	3	2	5	17	0.11%
Wakefield District										
Wakefield	1098						2	1	3	0.27%
Featherstone	121					1			1	0.83%
Normanton	358							1	1	0.28%
Ossett	847		1	1				1	3	0.35%
District Total	4211	0	1	1	0	1	2	3	8	0.19%
Totals	40289	5	2	6	10	11	12	20	66	0.16%

The above table shows the number of incidents in which firefighters were subjected to violence as a percentage of attendance, by station and by district (0.16% overall). Some stations might appear to suffer a relatively high percentage of attacks, but this is largely due to the number of incidents attended from such stations.

The Chief Fire Officer re-emphasises that even one attack is one too many and that every assistance and encouragement will be given to the police to bring offenders to court. Work is continuing with a variety of agencies from the police and district councils to community groups and youth leaders to address these issues.

District Actions to Address Violence

All districts are undertaking the following actions:

- Communicating a positive image of the fire service in the community
- Taking part in community events to support this image
- Provision of conflict management training to service delivery staff
- Encouraging all staff to use the SCIP when intelligence or other information is received for risk issues
- Encouraging any watch who place the information on SCIP to email other local stations to alert them to the fact that the address has been added and to make sure that they then view the SCIP for the details
- Consistently promoting the knowledge of Silent Witness cameras with crews and to the public at events etc. to discourage anti-social behaviour
- Where incidents do occur, publicising through the media any arrests made by the police and any sentences given by the courts
- Close working with partner agencies to produce robust multi-agency response plans
- Targeted Intervention days led by the Youth Intervention Team
- Youth engagement work is being undertaken in higher risk areas
- Actively pursuing prosecution of any individual identified attacking a WYFRS employee

Bradford

In Bradford there were 29 attacks on firefighters at incidents, details of which are available from the District Commander. At one of these incidents a firefighter was punched in the head by a member of the public, the young person responsible has been successfully prosecuted. These attacks have resulted in minor damage to our fire appliances.

Calderdale

In Calderdale there were 3 attacks on firefighters at incidents, details of which are available from the District Commander. There were no injuries to firefighters or damage to fire appliances during these attacks.

Kirklees

In Kirklees there were 9 attacks on firefighters at incidents, details of which are available from the District Commander. There were no injuries to firefighters, but an appliance was slightly damaged at one of these incidents.

Leeds

In Leeds there were 17 attacks on firefighters at incidents, details of which are available from the District Commander. At one of these incidents a firefighter was kicked in the head and at another incident firefighters were spat at. There was no damage caused to fire appliances during these attacks.

Wakefield

In Wakefield there were 8 attacks on firefighters at incidents, details of which are available from the District Commander. There were no injuries to firefighters or damage to fire appliances during these attacks.

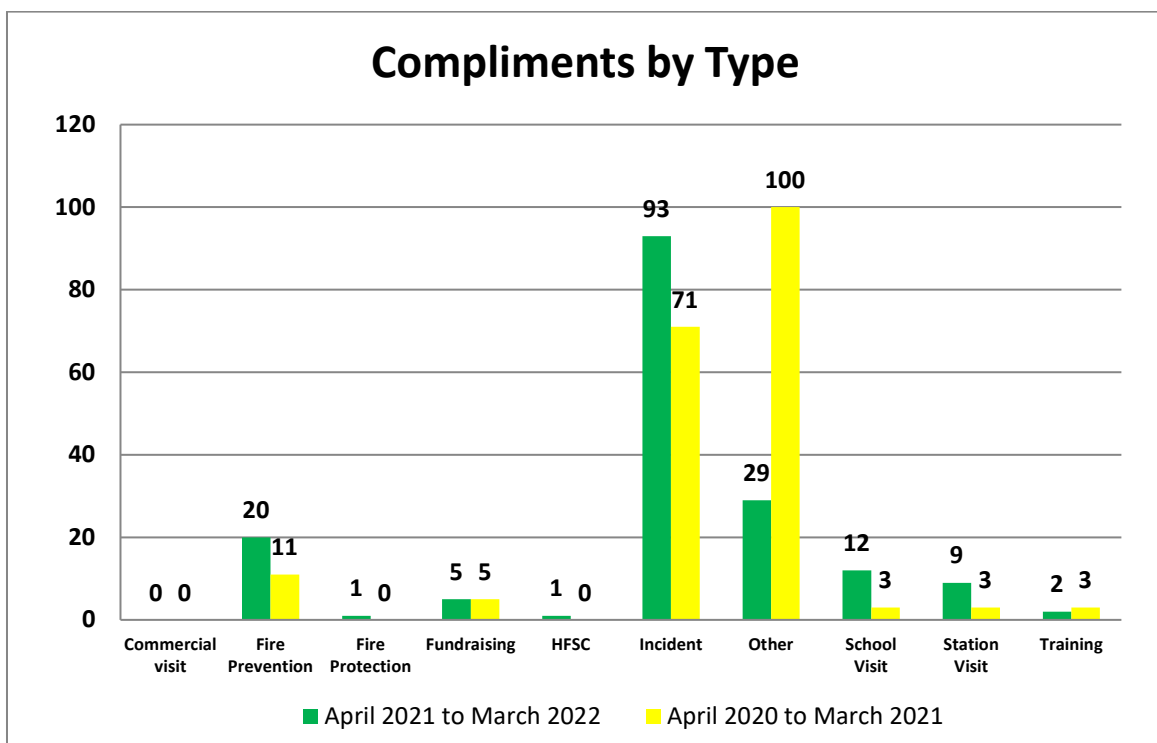
8. Corporate Performance Activity

Details of key corporate performance areas are shown below.

Compliments

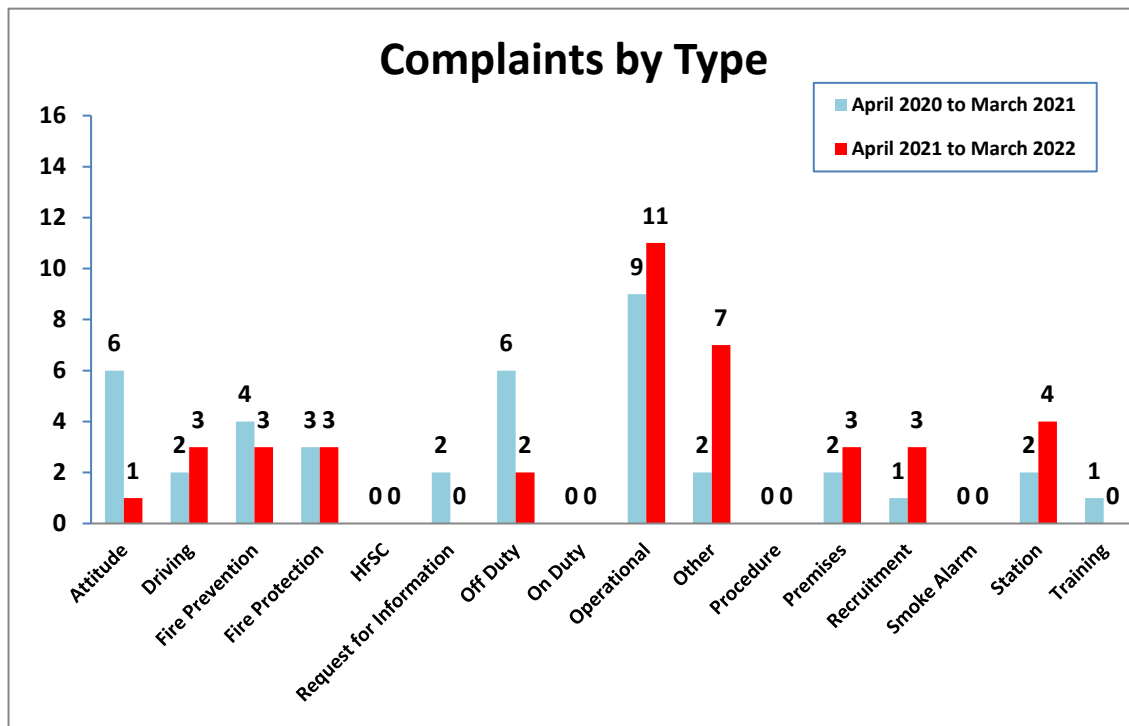
The charts below show by the type and the number of compliments and complaints received by West Yorkshire FRS for the period 1 April 2021 to 31 March 2022 and the same period in the year 2020-21.

During this period West Yorkshire FRS has recorded 172 compliments, which is lower than the 196 received in 2020-21.



Complaints

For the period 1 April 2021 to 31 March 2022, we have received 40 complaints, of which 16 were upheld. This compares to 40 received between the same dates in 2020-21, of which 19 were upheld.



All complaints are dealt with in a consistent manner, being fully investigated with appropriate remedial action where necessary.

The table below shows the number of complaints received and upheld from 1 April 2021 to 31 March 2022 and a comparison with the same period during the year 2020-21.

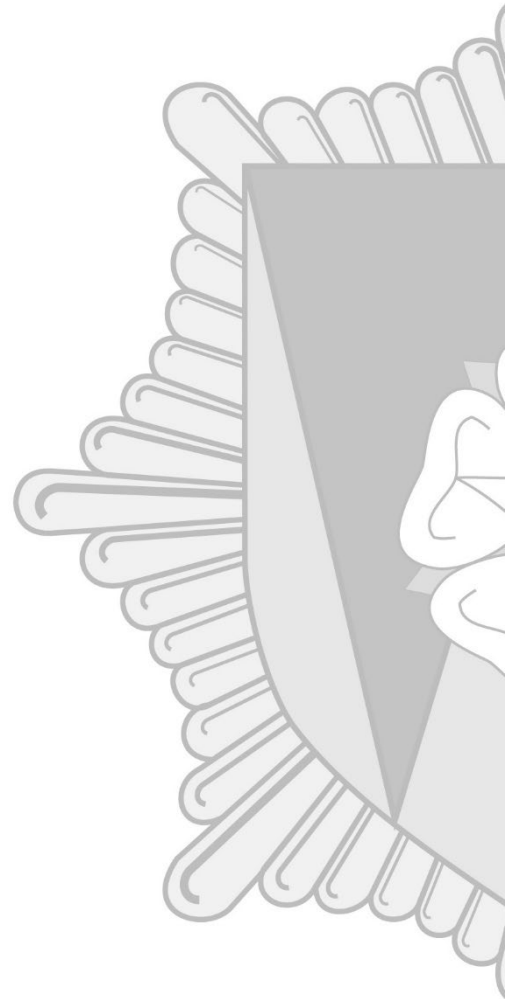
Category	2020-21		2021-22	
	Received	Upheld	Received	Upheld
Attitude	6	4	1	1
Driving	2	2	3	2
Fire Prevention	4	0	3	0
Fire Protection	3	1	3	0
HFSC	0	1	0	0
Request for Information	2	1	0	0
Off Duty	6	1	2	1
On Duty	0	0	0	1
Operational	9	3	11	1
Other	2	1	7	2
Procedure	0	0	0	0
Premises	2	2	3	2
Recruitment	1	0	3	3
Smoke Alarm	0	0	0	0
Station	2	2	4	3
Training	1	1	0	0
TOTALS	40	19	40	16

Freedom of Information and Data Protection

The tables below show the number of Freedom of Information Requests and Subject Access Requests dealt with within the period 1 April 2021 to 31 March 2022.

Freedom of Information Requests	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Number due for response	13	11	9	6	6	10	1	8	6	3	6	8	87
Number responded to within time limit	13	11	9	6	6	10	1	8	6	3	6	8	87
Number responded to out of time	0	0	0	0	0	0	0	0	0	0	0	0	0
Number suspended or closed due to no clarification from requester	0	0	0	0	0	0	0	0	1	1	0	1	3
Number of Internal Reviews due for response	0	1	0	0	0	0	0	0	0	0	0	1	2
Number of Internal Reviews responded to within time limit	0	1	0	0	0	0	0	0	0	0	0	1	2

Subject Access Requests	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Number due for response	0	2	2	1	4	0	0	1	1	0	0	2	13
Number responded to within time limit	0	2	2	1	4	0	0	1	1	0	0	2	13
Number responded to out of time	0	0	0	0	0	0	0	0	0	0	0	0	0



West Yorkshire Fire and Rescue Service
Oakroyd Hall
Birkenshaw
Bradford BD11 2DY