

Service Delivery Targets

	Not achieving target (by more than 10%)
	Satisfactory performance (within 10% of target)
	Achieving or exceeding target

This data is based on incident reports that have been completed and/or checked but will not include data from incident reports which have not been completed or have been opened for amendment.

	Three Year Average Target (2019/22)	Quarter 1 (Apr-Jun)		Quarter 2 (Jul-Sep)		Quarter 3 (Oct-Dec)		Quarter 4 (Jan-Mar)		Actual Data to date		Performance Against Three Year Average (2022/23)	End of Year (2022/23)
		2021/22	2022/23	2021/22	2022/23	2021/22	2022/23	2021/22	2022/23	2021/22	2022/23		
Arson	6383	1979	2094	1270	2472	1209	962	1196	1064	5654	6592	3.3%	6592
Actual Rescues	1621	294	306	372	298	290	297	278	305	1189	1204	-25.7%	1204
Total Activity	24209	6835	7002	6443	8664	5998	5759	5741	5235	25017	26660	10.1%	26660
Dwelling Fires	1144	281	272	276	278	252	260	261	269	1070	1079	-5.7%	1079
Non-Domestic Building Fires	406	93	91	86	95	85	83	94	92	358	361	-11.1%	361
Prevalence of False Alarms	10558	2609	2744	3113	3237	2948	2990	2595	2332	11265	11303	7.1%	11303
Fire-Related Injuries	181	41	44	35	26	29	33	29	50	134	153	-15.5%	153
Road Traffic Collisions	645	138	150	156	150	163	149	131	144	588	591	-8.4%	591
Malicious False Alarms	358	85	102	107	80	113	93	73	70	378	345	-3.6%	345

Service Delivery Indicators

Description	Quarter 1		Quarter 2		Quarter 3		Quarter 4		Cumulative	
	(Apr-Jun)		(Jul-Sep)		(Oct-Dec)		(Jan-Mar)		2021-22	2022-23
	2021-22	2022-23	2021-22	2022-23	2021-22	2022-23	2021-22	2022-23		
Accidental Dwelling Fires (per 10,000 dwellings)	2.43	2.28	2.40	2.41	2.13	2.19	2.27	2.27	9.23	9.15
Number of deaths arising from accidental fires in dwellings (per 100,000 population)	0.09	0.04	0.04	0.04	0.13	0.04	0.09	0.09	0.35	0.22
Number of Fire-Related Deaths (per 100,000 population) arising from fires other than Accidental Dwelling Fires	0.04	0.04	0.04	0.00	0.09	0.04	0.13	0.00	0.30	0.09
Number of Injuries arising from accidental fires in dwellings (per 100,000 population)	1.30	1.17	1.13	0.82	0.74	0.87	0.78	1.69	3.94	4.55
(a) Number of Serious Injuries (per 100,000 population)	0.13	0.13	0.56	0.09	0.13	0.13	0.04	0.13	0.87	0.48
(b) Number of Slight Injuries (per 100,000 population)	1.17	1.04	0.56	0.74	0.61	0.74	0.74	1.56	3.08	4.07
The percentage of dwelling fires attended where there was a working smoke alarm which activated	57.30%	62.13%	60.87%	52.52%	61.11%	57.31%	62.45%	61.34%	60.37%	58.29%
The percentage of dwelling fires attended where a working smoke alarm was correctly fitted but did not activate	18.86%	18.01%	16.30%	24.82%	22.62%	18.46%	14.18%	18.96%	17.94%	20.11%
The percentage of dwelling fires attended where a smoke alarm, because it was faulty or incorrectly sited, did not activate	3.56%	3.68%	1.81%	2.16%	3.17%	3.46%	3.07%	2.97%	2.90%	3.06%
The percentage of dwelling fires attended where no smoke alarm was fitted	20.28%	16.18%	16.30%	24.82%	13.10%	20.77%	20.31%	16.73%	18.79%	18.54%
Number of calls to malicious false alarms (per 1000 population) – attended	0.04	0.04	0.05	0.03	0.05	0.04	0.03	0.03	0.16	0.15
False alarms caused by automatic fire detection equipment (per 1000 non-domestic properties)	7.84	8.54	11.41	10.26	10.63	10.97	8.92	7.91	38.80	37.68
False alarms caused by automatic fire detection equipment (per 1000 domestic properties)	1.01	1.04	1.23	1.19	1.19	1.21	1.05	0.99	4.49	4.43
Fires in non-domestic premises (per 1000 non-domestic premises)	1.10	1.08	1.02	1.13	1.01	0.98	1.11	1.09	4.25	4.28
Number of Primary Fires (per 100,000 population)	34.85	33.12	30.95	38.66	30.39	30.47	28.78	31.04	124.97	133.29

Number of Fire Casualties – excluding Precautionary Checks (per 100,000 population)	1.65	1.82	1.43	1.08	1.04	1.34	1.04	2.08	5.16	6.33
Arson Incidents – All Deliberate Fires (per 10,000 population)	8.58	9.08	5.50	10.72	5.24	4.17	5.18	4.61	24.51	28.57
Arson Incidents – Deliberate Primary Fires (per 10,000 population)	1.30	1.33	1.08	1.56	1.12	1.24	1.08	1.27	4.59	5.40
Arson Incidents – Deliberate Secondary Fires (per 10,000 population)	7.27	7.75	4.42	9.15	4.12	2.93	4.10	3.34	19.92	23.18