Corporate Services Strategy
2025-2028

West Yorkshire
Fire & Rescue Service

This Strategy provides a framework for compliant processes at WYFRS, aligning with the Civil Contingencies Act 2004, ISO 22301, Climate Change Act 2008, ISO 27001, and ISO 31000:2018.

The Corporate Services Strategy outlines how we provide governance and assurance through some of our fundamental processes below:

- Business Continuity
- Environmental Sustainability
- Information Management
- Risk Management
- Service Assurance

Achievements

This strategy ensures business continuity by maintaining critical functions and key services at required levels. It focuses on resource efficiency to minimise environmental harm, driven by climate change prevention, legislation, and cost considerations. It raises environmental awareness among our people.

The strategy provides a framework for managing information, aligning with the Digital, Data and Technology Strategy and ISO 27001, ensuring legal, regulatory, and ethical compliance. Supported by risk management, it identifies and controls risks, preventing legal breaches.

It also enhances compliance and supports continuous improvement in external audits and inspections.

- Provide a safe, effective and resilient response to local and national emergencies.
- Focus our activities on reducing risk and vulnerability.
- Enhance the health, safety, and well-being of our people.
- Prioritise a people first mindset through ethical and professional leadership and management.
- Work with partners and communities to deliver our services.
- Use resources in an innovative, sustainable, and efficient manner to maximise value for money.
- Further develop a culture of excellence, equality, learning, and inclusion.

How will we achieve this?

The strategy is executed through a policy framework that includes the Business Continuity Plans, resources, training, testing, assurance processes, internal audits, and ongoing development. It encompasses the Environmental Working Group, with specific targets and action plans for estates, vehicle fleet, technology, procurement, waste management, utilities, travel, and water usage.

This approach aims to promote effective, efficient, and environmentally responsible practices while minimising waste and ensuring compliance with environmental legislation.

By following the risk management strategy in line with ISO 31000:2018 and conducting regular reviews through the Risk Management Strategy Group, we increase the chances of meeting our objectives, reduce service disruptions, enhance identification of opportunities and threats, boost stakeholder confidence, and strengthen the organisation.

The emphasis is on assuring and improving operations across all departments, ensuring safe, efficient, and cost-effective resource utilisation through various assurance workstreams.