

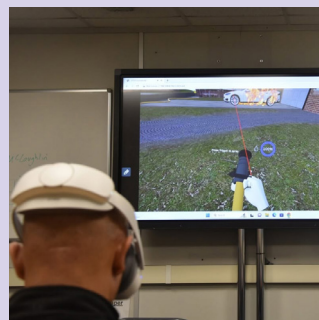
To be at the forefront of digital innovation and data excellence within the Fire and Rescue Sector. We aspire to lead by leveraging cutting-edge technology and robust data analysis, ensuring the safety and well-being of our community.

The Digital, Data, and Technology (DDAT) Strategy for West Yorkshire Fire and Rescue Service builds on prior investments, enhancing efficiency and productivity through digital platforms like OneView and Microsoft 365. The strategy aims to integrate digital capabilities throughout the organisation, emphasising digital literacy and data-driven decision-making to improve community safety and operational efficiency. It supports transitioning from a traditional ICT focus to a broader Digital, Data, and Technology function.

What have we achieved and what will we achieve?

The Digital and Data Strategy 2021 - 2025 has made significant advancements, including the deployment of Microsoft Teams Channels, SharePoint Online, and mobile SIM-enabled laptops. This strategy has improved digital foundations, connectivity, and data-driven decision-making. It aims to integrate digital literacy at all levels, focusing on secure digital foundations, optimising platforms, promoting digital fluency, and fostering a culture of innovation. The approach enhances productivity, efficiency, and service delivery, reinforcing the organisation's commitment to community safety.

- ➔ Provide a safe, effective and resilient response to local and national emergencies.
- ➔ Focus our activities on reducing risk and vulnerability.
- ➔ Enhance the health, safety, and well-being of our people.
- ➔ Prioritise a people first mindset through ethical and professional leadership and management.
- ➔ Work with partners and communities to deliver our services.
- ➔ Use resources in an innovative, sustainable, and efficient manner to maximise value for money.
- ➔ Further develop a culture of excellence, equality, learning, and inclusion.



DDAT Principles

This strategy aims to instil digital literacy and data-driven decision-making across all organisational levels, supported by five pillars.

1 Digital Foundations	Deliver secure, resilient, and flexible platforms and infrastructure, enabling uninterrupted access to critical information, while prioritising cost-effectiveness and efficiency in our digital transformation efforts.
2 Digital Platforms	Optimise the organisation's use of existing systems, strategically invest in new technologies that add value, and develop custom solutions to address specific needs.
3 Digital Organisation	Promote a culture of digital fluency and innovation by developing employee skills, optimising processes, and fostering effective collaboration. This ensures the organisation is equipped to thrive in a digital-driven environment, driving sustainable success in its digital transformation journey.
4 Data Driven	Develop robust data management and digital capabilities that support evidence-based decision-making, enable performance measurement and evaluation, and enhance employee development, ultimately driving improved outcomes and service delivery for the community.
5 Digital Innovation	Cultivate a culture of experimentation and improvement through exploring new technologies. We will encourage collaboration, experimentation, and provide resources for innovative projects, driving positive change and efficiency.